

LATE POLICY

Staying on schedule for our patient's appointments is a priority at Optim Neurosurgery as we value you and your time. Please help us stay on schedule by arriving 10 minutes early for new patient appointments and on time for established patient visits.

LESS THAN 15 MINUTES LATE

If you arrive late (less than 15 minutes) to your appointment you will be considered a "work in" appointment and may have to wait to be seen.

15 MINUTES OR MORE LATE

If you arrive 15 minutes or more late to your appointment, you will be rescheduled for another day.

NO SHOW

There is a NO SHOW policy at Optim Neurosurgery. You will be charged a fee for appointments not previously cancelled for which you do not show.

Patient Signature

Date